



IARC

Volume 1, Issue 1

202 E. Boulevard Drive; Suite 200; Flint, MI 48503

February 26, 2001

Annual Report

October 1, 1999 - September 30, 2000

1999 - 2000 Board of Directors

Patti Waxweiler
President

Edna Green-Perry
Vice President

Lawrence E. Moon
Treasurer/Secretary

Deborah S. Marshall

Mark Jagos

**Pastor Raumone V.
Burton**

Sam Cox

Vivian VanNorwick

Linda Itson



MISSION STATEMENT

“To Assess, Serve and Advocate for People to Promote a Healthy Community”.

For the past 28 years IARC has been on a mission – “To Assess, Serve and Advocate for People to Promote a Healthy Community”. The IARC acronym has become synonymous with terms such as unbiased and professionalism. Historically, the leaders of IARC have established and carried forth standards of quality and integrity. Today, IARC’s Board of Directors continue the trend of excellence in charting the future of the agency.

The direction taken by IARC during the fiscal year 1999-2000 resulted in its greatest success ever in service delivery. Overall IARC’s ability to deliver services increased by 90%. This was made possible, in part, through the use of internet technology which resulted in increased efficiency and expedience. Additionally, key additions to staffing configurations allowed for expanded services and increased IARC’s ability to provide frequent quality assurance/clinical utilization reviews.

IARC Staff

Thomas Manning
Executive Director

Erica Hairston
Administrative Assistant

Jamie Terry
CCA – Lead

Jeffrey Torrey
CCA

Charlene Walker
CCA

Sylvester Ceci
CCA

Marcia Kane
CCA

Deborah Taylor
CCA

Marjorie Miner
Case Manager for the Homeless

Janet Haggard
Bookkeeper

Clients Served

The number of consumers served by IARC this year:

Assessments – DUI –68 th District Court: (Walter P. McCree Building)	1,123
Assessments – others:	1,720
Community Mental Health Screens & Referrals:	<u>60</u>
Total	2,903

Treatment Level of Care Assessments and Referrals:

Medicaid & Block Grant Funded, Telephone/Face to Face screens, using Internet Technology (ADIA). Authorized Units of Treatment Services:

Out Patient –	2,983
Intensive Out Patient –	1,179
Residential –	1,047
Drug/Alcohol Education -	479
Alcohol Highway Safety Education –	26
Sub–Acute Detox –	<u>138</u>
Total	5,852

Priority Clients Served:

Pregnant injecting drug users	007
Pregnant drug users	077
Injecting Drug users	350
Substance Abusing parents/ children at risk	602
Dual diagnosed (substance abuse & mental health)	625
HIV/Aids Infected	<u>006</u>
Total	1,899

DLADS – (drivers license/appeal division evaluations)	260
Defensive Driving Class	<u>206</u>
Total	466

All services including screens, assessments, treatment referrals and authorizations/re-authorization for treatment totaled units of service 11,120.

NEW SERVICES

Special Interests

Women and Families Case
Manager:

The women and families case manager therapist position was added to the staffing grant at IARC this year. The State of Michigan has special interest in women and families to the extent that special funding is provided to assure that the children of women who are seeking help for alcohol or chemical dependence do not present a barrier to their ability to access or remain in treatment.

As a specialty component, authorizing services is an integral part of the position. Weekly reviews of utilization occurs while the client is in treatment. The process also takes into consideration the needs of any children that may accompany the patient to treatment.

IARC was fortunate to receive a contract from the Genesee County Health Department to provide the staffing and management of this very important component.

Ancillary Services

Many of our clients have special needs. Often clients face obstacles in their effort to access treatment. From IARC's point of view, these obstacles constitute a "gap" in the flow of the delivery of services. Recognizing the need to fill the gaps, IARC provides the following:

- Transportation by car/cab or bus
- Blankets and bedding for homeless clients
- Assistance in connecting with community resources.
- On-site assessments at shelters and other program sites.
- Emergency clothing/items for personal hygiene.

SOBERLINKS

IARC began construction on "Soberlinks" November 2000. Completion is expected by March of 2001. The Soberlinks web site will expand the breadth and availability of IARC services while functioning as a clearing house of information for the community at large. Upon completion of the web site, families and individuals interested in knowing if they, or someone else has a substance abuse or mental health problem can click on www.soberlinks.com to access information, take a totally confidential self-test or schedule an appointment for services at IARC's office location.

Inside IARC

- IARC met all licensing and Quality Assurance requirements.
- IARC staff continue to meet training needs to meet credentialing standards
- An employer discretionary contribution was made to all full-time employees annuity account.
- A full time staff position for Clinical Supervisor was added to the staffing roles.
- Case Management Services were added.

Revenues

The total revenue for IARC was \$555,394. This was a decrease from the previous year. Fees and collections totaled \$104,122. State and Local agreement revenues equaled \$303,346.

Homeless Population

IARC's 3 year grant to provide support services for the homeless was renewed. The case manager for the homeless does not only fill a position in the agency, but fill a void in the lives of many of Genesee Counties residents who seek her services. In addition to the "usual" referral for ancillary services, this lady gives of her emotional support through a personal touch that can make a difference in a persons life. Between the dates of October 1, 1999 thru September 30, 2000 the case manager for the homeless serviced well over 200 homeless men, women and children from in and around Genesee County.

Satisfaction Survey

Client Satisfaction Surveys were administered to a random sample of consumers during the period 10/1/99 – 9/30/00. Most responses to IARC services were above average. The categories of quality and service received a 98% percent response "good". This is a 25% increase over last year.

IARC will continue to strive for excellence in meeting the needs of the community.

Serving Genesee County Since 1971

Funding provided by the Michigan Department of Community Health Bureau for Substance Abuse Services and the Genesee County Health Department